

# Disclosure Statement



**Trading name:** Wanganui Insurance Brokers Ltd

**Address:** Suite 14, Wicksteed Terrace, Victoria Avenue, Wanganui 4500  
PO Box 4145, Wanganui 4541

**Telephone number:** 06 349 0091

**Email:** [admin@wanganuiinsurance.co.nz](mailto:admin@wanganuiinsurance.co.nz)

**Website:** [www.wanganuiinsurance.co.nz](http://www.wanganuiinsurance.co.nz)

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## It is important that you read this document

This information will help you to choose a financial adviser that best suits your needs. It will also provide some useful information about the financial adviser that you choose.

## What sort of adviser are we?

We are registered, but not authorised, financial advisers.

We can give you advice about any Category 2 Products (Fire and General Insurance Products or risk related Life Insurance Products).

## What should you do if something goes wrong?

If you have a problem, concern, or complaint about any part of our service, please tell our internal complaints scheme so that our internal complaints scheme can try to fix the problem.

You may contact the internal complaints scheme by phoning Geoff Lott on 06 349 0091 or by email [geoff@wanganuiinsurance.co.nz](mailto:geoff@wanganuiinsurance.co.nz) or by writing to Wanganui Insurance Brokers Ltd, PO Box 4145, Wanganui , 4541.

If we cannot agree on how to fix the issue, or if you decide not to use the internal complaints scheme,

**You can contact:** Financial Services Complaints Limited

**Address:** PO Box 5967, Lambton Quay, Wellington, 6145

**Telephone number:** 0800 347 257

**Email address:** [info@fscl.org.nz](mailto:info@fscl.org.nz)

## How am I regulated by the Government?

You can check that I am a registered financial adviser at <http://www.fspr.govt.nz>

The Financial Markets Authority regulates financial advisers. Contact the Financial Markets Authority for more information, including financial tips and warnings. You can report information or complain about my conduct to the Financial Markets Authority, but in the event of a disagreement, you may choose to first use the dispute resolution procedures described above under "What should you do if something goes wrong?."